



**Interoffice Memorandum**

APPROVED BY ORANGE  
COUNTY BOARD OF COUNTY  
COMMISSIONERS

BCC Mtg. Date: Jun. 14, 2016

May 19, 2016

TO: Mayor Teresa Jacobs  
and the Board of County Commissioners

FROM: *JB*  
*for* Carrie Woodell, Acting Manager, Procurement Division

CONTACT: Rafael Mena, Chief Information Officer, Information Systems and  
Services Division  
407-836-5200

SUBJECT: Approval of Purchase Order M78283, Renewal of Software Support  
and Annual Maintenance for the Fire Rescue 911 Dispatch System  
and Records Management System

ACTION REQUESTED:

Approval of Purchase Order M78283, Renewal of Software Support and Annual  
Maintenance for the Fire Rescue 911 Dispatch System and Records  
Management System, with Tiburon, Inc. in the amount of \$170,815.

PROCUREMENT:

To provide the Fire Rescue Department with 24/7 software support and annual  
maintenance for the Fire Rescue 911 Dispatch System and Records  
Management System for the period of April 1, 2016 through March 31, 2017.

FUNDING:

Funding is available in account number 0001 031 0506 3192.

APPROVALS:

The Fire Rescue Department and the Information Systems and Services Division  
concur with this recommendation.

REMARKS:

Tiburon, Inc. is the only company authorized to support and maintain its  
products. The amount of the procurement is considered reasonable in  
comparison to prices for the same services under contract with Brevard County  
and the pricing set in the previous year.