



**Interoffice Memorandum**

July 1, 2016

BCC Mtg. Date: July 12, 2016

**TO:** Mayor Teresa Jacobs  
and the Board of County Commissioners

**FROM:** Carrie Woodell, Manager, Procurement Division

**CONTACT:** John Goodrich, Assistant to the Director, Director Health Services  
Department  
407-836-7689

**SUBJECT:** Approval of Contract Y16-2066, On-Line Medical Control  
Agreement for EMS

**ACTION REQUESTED:**

Approval of Contract Y16-2066, On-Line Medical Control Agreement for EMS, with Orlando Health Central, Inc. in the annual contract award amount of \$189,000 for a 1-year period. Further request authorization for the Procurement Division to renew the contract for four additional 1-year periods.

**PROCUREMENT:**

To provide on-line (radio) medical control to EMS personnel during the management of medical emergencies.

**FUNDING:**

Funding is available in account number 0001-060-2410-3197.

**APPROVAL:**

The Health Services Department concurs with this recommendation.

**REMARKS:**

The Medical Control Station (MCS) operated by Orlando Health Central, Inc. will ensure EMS personnel have access to a licensed, board certified emergency physician for consultation by radio 24 hours per day, 7 days per week. The physician gives medical orders to paramedics during an emergency response used in conjunction with medical treatment protocol. Contact with the physician must be available in the event of catastrophic civic infrastructure failure, thus requiring a P-25 compliant radio system and a back-up UHF radio system. A bi-directional amplifier and antenna equipment were installed at Orlando Health Central, Inc., to allow adequate radio coverage for the physicians answering on-line medical control calls.

To comply with Florida Statutes, there is no alternative to verbal orders from a licensed physician when providing medical treatment for conditions not anticipated or addressed in the written protocols. Prices are deemed fair and reasonable based on a comparison of prices paid by the county over the past four years under a similar contract.